

No.: HAJ-15/5/2024-Haj-MoMA (C-143896)

**Government of India**  
**Ministry of Minority Affairs**  
(Haj Division)

11<sup>th</sup> Floor, Pt. Deendayal Antyodaya Bhawan,  
C.G.O. Complex, Lodhi Road, New Delhi – 110 003  
Date: 24th September, 2024

**Notice**

This is with reference to this Ministry's Notice dated 20<sup>th</sup> September, 2024 (**copy enclosed for ready reference**) pertaining to "**Notice to the HGO Applicants and Stakeholders – regarding**".

It is observed that many HGOs/Associations are approaching the Judiciary directly, despite the Ministry providing a forum to address their grievances and problems, on a matter, which has primarily originated due to the instructions issued by the Kingdom of Saudi Arabia.

In public interest and to provide another opportunity to the HGOs and the alleged associations, the last date for raising the concerns/doubts/problems faced by the HGO applicants has been **extended up to 27<sup>th</sup> September, 2024.**

2. Accordingly, all HGO applicants and their associations are advised to approach the Ministry directly through mail to: support-hajdivision@nic.in **by 08.00 PM, 27<sup>th</sup> September 2024.** All interested parties are advised to avail of the opportunity and any objections/issues raised subsequently shall not be entertained thereafter. **It is pertinent to point out that Kingdom of Saudi Arabia has given 23rd October, 2024 as the date for commencement of service agreements and any delay shall be detrimental to the interest of HGOs and the pilgrims, time being of essence in the matter. The Ministry shall not be responsible for the delay caused by the actions of the stakeholders.**

3. **The Ministry will consider the concerns/problems faced and respond to the applicants problems appropriately, keeping the Saudi instructions, the business interests of all entities and the interest of Haj pilgrims in mind, by issuing necessary clarifications, instructions or amendments, as the case may be.**

4. This issues with the approval of Competent Authority.



(Naveen Kumar Rajan)

Under Secretary to the Government of India

E-Mail: ushaj-mma@nic.in

support-hajdivision@nic.in

All HGOs (through Ministry's website / HGOs Portal)

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C.G.O. Complex, Lodhi Road, New Delhi – 110 003

Date: 20<sup>th</sup> September, 2024

**Notice**

This has reference to this Ministry's Office Memorandum dated 13<sup>th</sup> September, 2024 (**copy enclosed for ready reference**) pertaining to "Notice to the HGO Applicants and Stakeholders – regarding". In this connection, all HGO applicants are further advised to raise their concerns/doubts/problems faced by them or their associations directly to the Ministry through mail to: support-hajdivision@nic.in **on or before 21<sup>st</sup> September 2024(17.00).**

2. Accordingly, the Ministry will consider the concerns/problems faced and respond to the applicants by issuing necessary clarifications, instructions or amendments, in public interest, as the case may be.
3. This issues with the approval of Competent Authority.



(Naveen Kumar Rajan )

Under Secretary to the Government of India

E-Mail: ushaj-mma@nic.in

All HGOs (through Ministry's website / HGOs Portal)



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11th Floor,  
Pt. Deendayal Antyodaya Bhawan,  
CGO Complex, Lodhi Road, New Delhi-110003  
Date: 13~~th~~ September, 2024

Office Memorandum

**Subject:- Notice to the HGO Applicants and Stakeholders - regarding.**

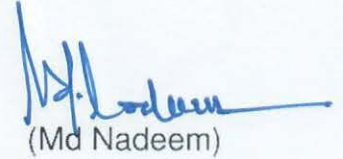
The undersigned is directed to state that the Policy for the Haj Group Organisers (HGOs) for Haj 2025 was issued on 07 September 2024 based on the specific directives of the Saudi Government to the Indian Government; to select entities with sufficient capability and capacity to handle a group of minimum 2000 pilgrims. The best practices adopted by other Haj sending nations were studied, based on which the existing policy has been carefully formulated, keeping the interests of all HGOs in mind. Due consideration has been given to ensure that all the categories of existing HGOs are given an equitable opportunity to apply and new applicants can also enter. Efforts have also been made to accommodate maximum number of HGOs, who have a long tradition of sending Haj pilgrims to Saudi Arabia from all over the country.

2. This time applications are invited from a group/consortium of HGOs i.e. CHGO (Combined Haj Group Organisers), for which a 2-stage process has been introduced. Given the fact that the 2<sup>nd</sup> stage process is being introduced for the first time, with an intent to meet the Saudi requirements; to facilitate and assist the HGO applicants in this process, an opportunity is being provided to reach out directly to the Ministry.

3. **Any concerns/ doubts/problems faced by any HGO's or their associations may be flagged to the Ministry directly through mail to : support-hajdivision@nic.in. The Ministry shall consolidate the concerns/problems faced and respond to the applicants by issuing necessary clarifications instructions or amendments, in public interest, as the case may be.**

4 . All HGOs are further advised not to respond to or contact any unauthorized persons or agents to access the Ministry and forward their problems / queries / concerns directly to the Ministry; for seeking clarifications/resolution to their problems.

5. This issues with the approval of the Competent Authority.



(Md Nadeem)

Under Secretary to the Government of India

Email-ushaj2-mma@gov.in

All HGOs (through Ministry's website / HGOs Portal)